



Walarah Bay

Medical Centre

1-3 Hay St GOROKAN 2263
PH: 02 4394 0866 FAX: 02 4394 0877

From Monday 7th of July our practice fees will be increasing.

At Wallarah Bay, we are committed to providing you with high quality healthcare services. As part of increased costs of running a general practice and Medicare rebates **no longer covering the cost of providing you with a safe** and high quality service our fees will be increasing. The fees charged by this practice cover all of our practice costs including employing receptionists and practice nurses, and meeting our operating expenses such as rent, wages, maintenance, medical equipment, electricity, computers, EFT/Online booking systems and insurance.

For these reasons, this practice is no longer able to bulk bill all of our patients.

Bulk Billing will be offered for the following :

- Children 15 and under
- **Recall appointments to discuss results only when** called back from the doctor
- Aged pensioner/health care card holders under the discretion of your GP
- Nurse appointments IE Management plans, health assessments, INR checks, Injections will continue to be bulk billed
- DVA Card holders

For those not in these groups above, the fee list is as follows and will apply to face to

face and telephone consultations. Please Note all services are to be paid in full on the day of your consultation.

Fee schedule	VR GPS	Private Fee	Medicare rebate	Out of Pocket
Level A	For all Patients short consultations e.g.: repeat scripts yearly ref to specialist etc	\$45.00	\$19.60	\$25.40
Level B	Pension & Health Care Card Holders Only Standard Consultations	\$75.00	\$42.85	\$32.15
Level B	Patients with Medicare Cards & Private Patients Only Standard Consultations	\$80.00	\$42.85	\$37.15
Level C	For all Patients Longer Consultation: Generally, 2 major problems.	\$125.00	\$82.90	\$42.10

Fee schedule	NON VR GPS	Private Fee	Medicare rebate	Out of Pocket
Level A	For all Patients short consultations e.g.: repeat scripts yearly ref to specialist etc	\$35.00	\$11.00	\$24.00
Level B	All patients regardless of pension or healthcare card Standard Consultations	\$50.00	\$21.00	\$29.00
Level C	For all Patients Longer Consultation: Generally, 2 major problems. New patients initial consultation	\$75.00	\$38.00	\$37.00

- For **in-person appointments**: We accept EFTPOS cards, Visa/Mastercard (debit or credit), and cash. Physical EFTPOS and Visa/Master debit cards are preferred, as they allow for an instant Medicare rebate back to your card. Rebates cannot be processed onto credit cards. If you do not have a physical card our reception team will be able to manually process a Medicare rebate for you which will go back to your nominated bank account held by Medicare within 3-5 working days.
- For **phone and video appointments**: As part of the booking process, you will be asked to provide credit card details. After your appointment, the card will be charged based on the length and type of consultation. Medicare rebates will be paid directly to your Medicare-nominated bank account, usually within a few days.

Please remember that it is not the reception staff that determine fees or billings. We value and respect all of our patients and hope to receive the same respect from our patients. If you are having difficulty in paying your bill please speak to the Practice Manager.

If you wish to let the Government know that the Medicare rebate is insufficient to assist you in meeting the cost of your medical care, we encourage you to contact your local Member of Parliament at <https://www.davidharrismp.com.au/> and/or the Minister for Health:

The Hon. Ryan Park MP
GPO Box 5341
Sydney NSW 2001
Phone: 02 7225 6050

Payment Policy:

All Consultations need to be paid in full at the end of your appointment. Payments can be made by contacting the practice on 02 4394 0866 or online through the link sent via AUTO MED.

Non-Payment of Account will result in de-activation of the patients file and will incur a Re activation fee of \$50.00. No future appointments will be made until the Re activation Fee is paid in full. Restrictions on appointment types will apply moving forward.

Non-Attendance fees will apply.

**There are no Medicare rebates available for Non-Attendance fees and Reactivation fees.*